



How do you deal with a team member who is of a different culture than you?

How do you effectively work together?

Audience

Anyone managing multicultural employees

Format

A series of 20-minute interactive modules designed especially for the use of Managers and Supervisors in the Foodservice and Hospitality industry. The employee can access the modules directly through MFHA's LMS: www.ciinstitute.net or through their own LMS platform.

Rationale

The learning objective of these modules is to improve Managers' and Supervisors' understanding of, and engagement with, cultural groups by explaining:

- How the cultural group is distinguished;
- How individuals in the group define themselves;
- Typical stereotypes versus reality; and
- Cultural traits and misunderstanding.

For the latest information
visit www.mfha.net.